



الجمعية العامة للشركات الصغيرة والمتوسطة
Small & Medium Enterprises General Assembly

Name:

Organization:

City:

Phone or mobile number:

Would you want to be contacted in the future?

- Yes
- No

What is the size of your organization (number of employees)?

- Micro (1 – 5 Employees)
- Small (6 – 49 Employees)
- Medium (50 – 249)
- Large (249 or more) – If your answer is "large" then this survey is not for you

What healthcare business are you in?

- Service Provision (Clinics, Hospitals, etc.)
- Pharma (Pharmacies, manufacturers, etc.)
- Medical Devices.
- Other (please specify).

What are the three biggest difficulties you face as a SME?

- Access to financing
- Difficult Netaqat requirements
- Long government licensing process
- Expensive government licensing process
- Complicated / expensive government procurement process
- Long government payment cycles
- High operating costs (utilities, visa fees, etc.)
- Access to business solutions e.g. medical file records, billing systems, etc.
- Access and cost of equipment / spare parts
- Other – Please specify

What support platform would you benefit from the most?

- Healthcare specific incubators
- Venture capital organizations
- Mentorship programs
- Access to market place to sell healthcare related products and services
- Technical partner
- "Shared economy" like platform (e.g. cooperative) with access to other SMEs to strengthen negotiation power
- None of these are beneficial to me

How satisfied are you with the number of the skilled forces visas you can have for your organization?

Low 0 1 2 3 4 5 6 7 8 9 10 high N/A

How easy is the licensing process of the following government organizations?

MOH	Easy 0 1 2 3 4 5 6 7 8 9 10 hard N/A
SFDA	Easy 0 1 2 3 4 5 6 7 8 9 10 hard N/A
MOMRA	Easy 0 1 2 3 4 5 6 7 8 9 10 hard N/A
MCI	Easy 0 1 2 3 4 5 6 7 8 9 10 hard N/A
MOL	Easy 0 1 2 3 4 5 6 7 8 9 10 hard N/A
GDCD	Easy 0 1 2 3 4 5 6 7 8 9 10 hard N/A